

Tips from the Federal Trade Commission

How to Spot, Avoid and Report CORONAVIRUS SCAMS

Scammers are taking advantage of fears surrounding the Coronavirus. The Federal Trade Commission ([ftc.gov/coronavirus](https://www.ftc.gov/coronavirus)) offers these tips to help you **fight back**.

Treatments & Cures

Ignore online offers for vaccinations and home test kits. If you see ads touting prevention, treatment, or cure claims for the Coronavirus, stop. If there's a medical breakthrough, you're not going to hear about it for the first time from an ad or sales pitch. At this time, there also are no FDA-authorized home test kits for the Coronavirus.

Email and Text Scams

Don't click on links from sources you don't know. It could download a virus onto your computer or device. Make sure the anti-malware and anti-virus software on your computer is up to date.

Robocalls

Hang up on illegal robocallers. Don't press any numbers. The recording might say that pressing a number will let you speak to a live operator or remove you from their call list, but it might lead to more robocalls, instead.

Government Relief Checks

Expect scammers to take advantage of this. Here's what you need to know: The government will not ask you to pay anything up front to get this money. The government will not call to ask for your Social Security number, bank account, or credit card number. Anyone who does is a scammer.

Fake Charities

Do your homework when it comes to donations. Use the organizations listed at [ftc.gov/charity](https://www.ftc.gov/charity) to help you research charities. If someone wants donations in cash, by gift card, or by wiring money, don't do it.

Misinformation & Rumors

Before you pass on any messages, do some fact checking by contacting trusted sources. Visit [usa.gov/coronavirus](https://www.usa.gov/coronavirus) for links to federal, state and local government agencies.

Stay informed:

1 Visit:

- [ftc.gov/coronavirus](https://www.ftc.gov/coronavirus)
- [coronavirus.gov](https://www.coronavirus.gov)
- [usa.gov/coronavirus](https://www.usa.gov/coronavirus)

2

Report suspicious claims or questionable practices to the FTC at [ftc.gov/complaint](https://www.ftc.gov/complaint).

3

Keep up with the latest scams. Sign up for the FTC's Consumer Alerts at [ftc.gov/subscribe](https://www.ftc.gov/subscribe).

Local Resources:

For listings, visit: [usa.gov/coronavirus](https://www.usa.gov/coronavirus)

If you suspect a Coronavirus related scam or price gouging, please report it to the LADOJ Consumer Protection Hotline at 1-800-351-4889 or fill out a Consumer Dispute Form on our website www.AGJeffLandry.com

The Louisiana Department of Health posts updated case numbers everyday at noon online at LDH.Louisiana.gov/coronavirus.

Questions?

If you have questions about coronavirus, please contact the Louisiana 211 Network by dialing dial 211. Or, you can text the keyword LACOVID to 898-211 for the most current information.

Volunteer Resources

Because of our critical need for healthcare workers, we have created a medical volunteer website in order to mobilize healthcare students and graduates from Louisiana universities and colleges. The website is also available to active members or retirees of Louisiana's healthcare workforce who are willing and able to assist. <http://covid-19lavolunteers.org/>

Unemployment Resources

If your workplace has temporarily closed or you have been told to take unpaid time off, you may be eligible for unemployment benefits through the Louisiana Workforce Commission. To file a claim, go to www.louisianaworks.net/hire or call 866-783-5567.

Medicaid Resources

If you have lost your job or if you have reduced hours you may be eligible for Medicaid. You can apply online at MyMedicaid.la.gov or by phone at 1-888-342-6207.

SNAP

For information about SNAP or an application, Louisiana residents can text GETSNAP (no spaces) to 898211, email LAHelpU.DCFS@la.gov or call 1-888-LA-HELP-U (1-888-524-3578).

Keep this list handy.

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- coronavirus.gov
- usa.gov/coronavirus

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